Week 1 Log

Majid Abdullah

H00324601

In the first week of work placement, it was an introduction week, where I learned about the number of departments and their location, and the responsibilities of the IT help desk, how the server work, and its part. On daily basis, we got some problems appears on the computers of employees such as require to us to installing font or adding another language to the operating system. In addition, we are responsible for managing the speaker and camera, RFID. I learned about RFID, and how it works. The usage of RFID is to track employee movements to record attendance and leave by using the card gifted by our department. I learned how to add users and print the card by using FARGO HDP5000 Printer. So, in the future, when there is a new employee, I have to add him/her to the system and give him/her a card specific to its ID. Since Dubai Government doesn’t allow hosting websites or web applications or data to the cloud, we have to manage our own server. It’s something new to me because what I learned in college is only to hosting on the AWS and manage the server using Linux operating system. But here is different they use windows 10 with their server. So, I started to learn by self-study to how hosting using Internet Information Services which is already a built-in window because next week I have to start to re-build a website for them using PHP and I started to collect information and see other websites similar to our website.